

# Minnesota Health Care Programs Application

### What is this application for?

Use this application to apply for health care coverage.

Do **not** use this application if you are:

- Applying for cash or food support. Use the Combined Application Form (DHS-5223).
- A person with a disability or age 65 or older who may need to move to a nursing home or would like services to help you stay in your home. Use the Minnesota Health Care Programs Application for Payment of Long-Term Care Services (DHS-3531) and ask your county agency about a Long-Term Care Consultation.

You can find these applications on the web at www.dhs.state.mn.us/healthcare or have one mailed to you by calling your county agency. The phone numbers are listed on pages B and C at the back of this form.

### What do I need to do with this form?

- Read the Notice of Privacy Practices and Rights and Responsibilities on pages D through F at the back of this form. Tear them off and keep them.
- 2. Answer all questions on the application. If you need more space, write the number of the question and the answer on a separate piece of paper. Include it with the application.
- 3. Sign and date the application.
- 4. Attach proofs. Proofs are listed on page A at the back of this form.
- 5. Mail or take the application to your county agency or MinnesotaCare state office in St. Paul. The addresses are listed on pages B and C at the back of this form.

Send in your application right away even if you do not have all proofs. We will contact you for any additional information we need.

### Questions?

If you have questions or need help, call your county agency. The phone numbers are listed on pages B and C at the back of this form. You can also call the Senior LinkAge Line® if you are 60 or older at 800-333-2433 or the Disability Linkage Line® if you are a person with a disability at 866-333-2466.

### The information below can help you decide which health care program is best for you.

### **Medical Assistance**

- You do not pay a monthly premium for coverage.
- Coverage can begin three months before the month we get your application.
- Most options cover doctor visits, prescriptions, X-rays, hospital stays and most medical expenses.
- Income limits (the amount of money you can have and still be eligible) may be lower than for MinnesotaCare.
- You may have copays for certain services.
- You can have other health insurance, even if it is through an employer.
- If you have other health insurance, Medical Assistance may pay your premium.
- You may be required to choose a health plan and get all your health care services from providers in that plan.

### **MinnesotaCare**

- You must pay a monthly premium.
- Coverage begins the month after you pay your first premium.
- Most medical expenses are covered, such as doctor visits, prescriptions, X-rays and hospital stays.
- Income limits (the amount of money you can have and still be eligible) may be higher than for Medical Assistance.
- You may have copays and limits on certain services.
- You must be without other insurance coverage for four months before you can qualify. This rule does not apply to some children.
- You cannot have access to health insurance through an employer or union who pays 50% or more of the premium. This rule does not apply to some children.
- You will be required to choose a health plan and get all your health care services from providers in that plan.

### For more information:

- Call your county human services office or the MinnesotaCare state office. The phone numbers are listed in this application on pages B and C.
- Go to www.dhs.state.mn.us/healthcare for further information.

Attention. If you want free help translating this information, ask your worker or call the number below for your language.

ملاحظة: إذا أردت مساعدة مجانية في ترجمة هذه المعلومات، فاسأل مساعدك في مكتب الخدمة الاجتماعية أو اتصل على الرقم 0377-80-358.

កំណត់សំគាល់ បើអ្នកចង់បានជំនួយបកប្រែពត៌មាននេះដោយមិនគិតថ្លៃ សូមសួរអ្នកកាន់សំណុំរឿងរបស់អ្នក ឬ ទូរស័ព្ទទៅលេខ 1-888-468-3787 ។

Pažnja. Ako vam je potrebna besplatna pomoć za prevod ove informacije, pitajte vašeg radnika ili nazovite 1-888-234-3785.

Ceeb toom. Yog koj xav tau kev pab txhais cov xov no rau koj dawb, nug koj tus neeg lis dej num (worker) lossis hu 1-888-486-8377.

ໂປຼດຊາບ. ຖ້າຫາກທ່ານຕ້ອງການການຊ່ວຍເຫຼືອໃນການແປຂໍ້ຄວາມດັ່ງກ່າວນີ້ຟຣີ, ຈົ່ງຖາມນຳພນັກງານຊ່ວຍວຸງກ ຂອງທ່ານຫຼືໂທຣ໌ຫາຕາມເລກໂທຣ໌ 1-888-487-8251.

Hubaddhu. Yoo akka odeeffannoon kun sii hiikamu gargaarsa tolaa feeta ta'e, hojjataa kee gaafaddhu ykn lakkoofsa kana bilbili 1-888-234-3798.

Внимание: если вам нужна бесплатная помощь в переводе этой информации, обратитесь к своему социальному работнику или позвоните по следующему телефону: 1-888-562-5877.

Ogow. Haddii aad dooneyso in lagaa kaalmeeyo tarjamadda macluumaadkani oo lacag la'aan ah, weydii hawlwadeenkaaga ama wac lambarkan 1-888-547-8829.

Atención. Si desea recibir asistencia gratuita para traducir esta información, consulte a su trabajador o llame al 1-888-428-3438.

Chú Ý. Nếu quý vị cần dịch thông tin nầy miễn phí, xin gọi nhân-viên xã-hội của quý vị hoặc gọi số 1-888-554-8759.

LB2-0008 (10-09)

This information is available in accessible formats for individuals with disabilities by calling 651-431-2670, toll-free 800-657-3739, or by using your preferred relay service. For other information on disability rights and protections, contact the agency's ADA coordinator.



### **Minnesota Health Care Programs Application**

Office Use Only											
DATE RECEIV	'ED			CASE NUME	BER		٧	VORKER	NUMBER		
	<ul> <li>Answer all questions the best you can.</li> <li>Return the form right away.</li> <li>We will contact you for any additional information we need.</li> </ul>										
1a. Ch	1a. Choose the Minnesota Health Care Program you want to apply for:										
Review the information on the page to your left. This will help you decide which program is best for you. If you tell us you want to apply for all health care programs, we will see if you qualify for Medical Assistance first. If you qualify, you will be enrolled in Medical Assistance. If you do not qualify, we will see if you qualify for MinnesotaCare.  If you tell us you want to apply for MinnesotaCare only, we will not look to see if you qualify for Medical Assistance. If you are enrolled in MinnesotaCare, you can ask us at any time to see if you qualify for Medical Assistance. If you do not choose, we will see if you qualify for Medical Assistance first.											
Che	eck the Minnesota	Health (	Care 1	Program yo	ou want to apply	for below.					
	ealth care progra esotaCare only. S				,	,				nd C.	
	ıme and addr	ess		ı							
FIRST NAME			MI	LAST NAME	DATE			E OF BIRTH SEX		MARITAL STATUS	
STREET ADDI	RESS				СІТУ			ATE	ZIP CODE	COUNTY	
MAILING AD	DRESS (if different)				CITY			ATE	ZIP CODE	COUNTY	
☐ Checl	k this box if you are	homeless			HOME PHONE	HOME PHONE OTHER PHONE					
SOCIAL SECU	URITY NUMBER*	Are you	/	ring for you lo	rself?	Do you want us to send			end you a voter registration card?		
What lan	guage do you spe	eak most c	of the	time?		Do you nee		nterpre	eter?		
	RACE (check all that app	c/African Americar ative Hawaiian	can American Indian/Native Alaskan HISPANIC OR LATINO?  White Yes No								
OPTIONAL INFORMATION		y premiun			mited to the amou u are an Americo						
	Check this box	c if you are	an A	merican Ind	ian living on a rese	ervation.					
	Some American Indians living on a reservation have the option to not receive their health care services through a health plan.										

\* See Notice of Privacy Practices for information about Social Security numbers.

**See Required Proofs on Page A**If you need more space, write the question number and the answer on a separate piece of paper.

2. Others living with you (List your spouse, parents/guardians of children under 21, stepparents, children and stepchildren living in your home.)													
									1 11.	OPTIONA	AL INFO	RMATION	
Name (First, Ml, Last)		Security nber*		onship you	Sex	Marital status	Date of		Is this person pplying?	Race (Use cod below**	es	Hispanic or Latino?	
					Ом О F				Yes No			○ Yes ○ No	
					Ом О f				○ Yes ○ No			○ Yes ○ No	
					Ом О F				⊃ Yes ⊃ No			○ Yes ○ No	
					Ом О F				⊃ Yes ⊃ No			○ Yes ○ No	
**Codes: (choose all that apply	) A - Asi	an B - Black/	African <i>I</i>	American	N - Ame	rican Indian/Native	Alaskan	P - Pacific Is	slander or	Native Haw	aiian	W - White	
3. Is anyone living	away		ne fo	or a s	hort ti	me?	10 O A	es – fill in	below				
FIRST NAME	MI	LAST NAME			SOCIAL SECURITY NUMBER* DATE C				OF BIRTH RELATIONSHIP TO YOU				
Are you applying for this No Yes	person?	DATE LEFT	DATE EXPECTED TO RETURN REASON FOR NO				OR NOT LIV	DT LIVING AT HOME					
4. Is everyone app	lying a	U.S. citiz	zen o	or U.S	. natio	onal?	Yes 🔘	No – fill ir	n below				
	Name				lmm	igration status	Date ent	ered the U.	S. Does	this person	have	a sponsor?	
										○ Yes	01	No	
										○ Yes	$\bigcirc$ 1	No	
										○ Yes	01	No	
										○ Yes	01	No	
					<u>I</u>		1		<u> </u>				
5. Do you want someone to act on your behalf as an authorized representative?  An authorized representative is a person authorized to act on your behalf as an applicant or enrollee in any of the health care programs. In most cases, authorized representatives have the same responsibilities and rights as applicants or enrollees. An authorized representative will receive forms, notices, and premium notices on your behalf. An authorized representative must be at least 18 years old and know your circumstances in order to provide necessary information. This person must sign the application.  O No O Yes – fill in below													
FIRST NAME			MI	LAST N	AME				PHONE NUMBER				
STREET ADDRESS				CITY					STATE	ZIP CODE			

<sup>\*</sup> See Notice of Privacy Practices for information about Social Security numbers.

6. Additional household infor	mation							
Does everyone plan to make Minnesota	their home?	IF NO, WHO?			EXPLAIN			
Is anyone 16 or older a student? ○ No ○ Yes		IF YES, WHO?						
Is anyone pregnant?  O Not Applicable (N/A) O No O Y	es	IF YES, WHO?				DUE D	ATE	
Is anyone blind, or does anyone have a mental health condition that limits the abperform daily activities?  No Ye	oility to work or	IF YES, WHO?						
Is anyone getting services from the Cent Torture? No Yes	er for Victims of	IF YES, WHO?						
Has anyone under the age of 21 ever be the armed forces or have a court order no longer under the legal control of his   N/A  No  Yes	saying they are	IF YES, WHO?						
Has anyone ever been in the United Sta	tes military?	IF YES, WHO?						
Has anyone returned from a tour of acti in the last 24 months? ONo Yes	ve military duty	IF YES, WHO?  DATE LAST ACTIVE TOUR OF DUTY ENDED						
Do you want help paying for medical by three months?  No Yes	lls from the past	IF YES, LIST MONTHS						
Does anyone currently have medical be another state? ONO OYes	IF YES, WHO?							
7. Does each child under ag  Not Applicable (N/A) Yes		-	s living with t	hem?				
O Troit Applicable (1777) O Tes	First child's		Second child's	name	Thir	d child'	s name	
Name of parent(s) who does not live with the child								
Is the parent's name on the birth certificate?	○ Yes (	) No	○ Yes ○	) No	0	Yes	O N₀	
Is there a signed Recognition of Parentage or court order for paternity?	○ Yes (	) No	○ Yes ○	) No	0	Yes	O N₀	
Is there a court order to provide health insurance?	○ Yes (	) No	○ Yes ○	) No	0	Yes	○No	
Does the parent provide health insurance?	○ Yes (	) No	○ Yes ○	) No	0	Yes	○No	
Do you want help getting medical or cash child support?	○ Yes (	) No	○ Yes ○	) No	0,	Yes	○No	

8. Is anyone self-em	ployed o	or does any	one expe	ct to b	e self	-emp	loyed	? ON	o O Ye	es – fill in below
Name		В	usiness name			Start d	ate	End do		Yearly income
										\$
										\$
Are the total assets of all bu	sinesses wo	orth more than	\$200,000?	○ No	○ Yes		'			
Do any of the listed business  No Yes - fill in below		ank accounts the	at contain per	rsonal fu	ınds or	are use	ed to po	y persono	al expen	ses?
Business name		Ту	pe of account				Name o		Current balance	
										\$
									\$	
					'				'	
9. Did anyone work Include temporary work If seasonally employe Enter gross income points of the seasonally employed the seasonal employed the	a. Include a ed, enter or per pay per	ll seasonal worl	k during the e for the liste	last year d emplo tions)	:	ect to	work	x next n	nonth	
Name	Emplo	oyer name	Start date	per pa	y period de tips)		often ıid?	Is this job seasonal?	Has	this job ended?
	•			\$		•		○ No ○ Yes	○ No ○ Yes	IF YES, DATE ENDED
				\$				○ No ○ Yes	○ No ○ Yes	IF YES, DATE ENDED
				\$				○ No ○ Yes	○ No ○ Yes	IF YES, DATE ENDED
				\$				○ No ○ Yes	○ No ○ Yes	IF YES, DATE ENDED
10. Did anyone get money this month or does anyone expect to get money next month from sources other than work?  Include: Social Security										
○ No ○ Yes - fill in b	elow	Type of income	Start (	dato	Gross a	mount	How oft	en received	Hac th	is income ended?
Nulle		Type of income	Siuit	uuic	\$	IIIUUIII	HOW OH	GII I GLGIVGU	○ No ○ Yes	IF YES, DATE ENDED
					\$				O No O Yes	IF YES, DATE ENDED
					\$				○No ○Yes	IF YES, DATE ENDED
					\$				○No ○Yes	IF YES, DATE ENDED

11. If no income has expenses such a					or you	r living		
-	· · · · ·							
12. Is anyone paying	a for day care	for a child or c	adult while they	work?	Na Ov	Yes – fill in below		
NAME OF PERSON PAYING	NAME OF DAY O		NAMES OF CHILDREN O			INT PAID PER MONTH		
					\$			
13. Is anyone in the	home court-or	rdered to pay c	hild or medical	support?	No O	Yes – fill in below		
NAME OF PERSON PAYING				AMOUNT PER MONTH		JRRENTLY PAYING?		
				\$		○ No ○ Yes		
14. Does anyone have		ings or checkin	g account, or c	ertificates of c	leposit	?		
Do not include busine								
○ No ○ Yes – fill in b			N.	n (1 1				
Owner(s) nam	16	Туре	Na	Name of bank				
					\$			
					\$			
15. Does anyone ow contracts, annuiti				-	-			
Owner(s) name		Type of asset	Name of compa	ny, bank or funeral ho	me	Estimated value		
					\$			
					\$			
16. Does anyone hav	ve a vehicle?							
Include cars, trucks, si		wheelers, motorcycle	es, boats and motors	trailers, campers	and mot	or homes.		
○ No ○ Yes – fill in b	elow							
Owner(s) name		Type of vehicle	Year/Make/Mo		ted value	Amount owed		
				\$		\$		
				\$		\$		
				\$		\$		
				\$		\$		

17. Does anyone own or any real estate?			тате, сар	in, land, fime s	snare, ren	ral property		
Owner(s) name		Address		Type of p	roperty	Estimated value		
						\$		
						\$		
18. Is anyone getting m  No Yes - fill in below		n accide	nt or inju	ry that happer	ned in the	last six years?		
NAME(S) DAT			ED TY	(PE OF ACCIDENT OR INJ	URY	IS THERE A LAWSUIT?		
19. Health insurance in	formation							
Does anyone have Medicare co		IF YES, WI	HO\$					
Can anyone get health insurance employer or union?		IF YES, WI	IF YES, WHO?					
Did anyone turn down or drop current employer or union?		IF YES, WI	HO\$	DATE HAPPENED				
Did anyone's current employer sinsurance in the last 18 months?	stop offering health	IF YES, WI	HO\$		DATE STOPPED			
Did anyone have health insuranthe last four months? ONo		IF YES, WI	HO\$		DATE ENDED			
		•						
20. Did anyone have he insurance next mor				anyone expe	ect to have	health		
COVERAGE TYPES – CHECK ALL THAT APPLY  Medical Hospital only  Other – list type:	(			/ision Long-term	ı care			
POLICYHOLDER'S NAME	CE COMPANY 1	NAME	STAR	rt date	END DATE			
POLICY NUMBER	LIST EVERYONE WHO IS COV	ERED BY THIS F	POLICY					
Is this health insurance through	an employer or union?	○ No	◯ Yes – fill	in cost of insurance b	elow			
	for Employee Only			Cost of Insurance fo				
EMPLOYEE PAYS PER MONTH \$	EMPLOYER/UNION PAYS PER \$	MONTH	EMPLOYEE PAYS \$	PER MONTH	EMPLOYER/UNI \$	ON PAYS PER MONTH		

### Signature Page

(Effective Date: June 1, 2013)

Read the following information and sign.

### Authorization to Share Information for Fraud Investigation and Audits

I agree that third parties may share information about me with persons investigating fraud and completing federal or state audits. This may include, but is not limited to:

- Employers and schools,
- Landlords and utility companies,
- Financial and insurance agencies, and
- Other government offices.

If I am enrolled in MinnesotaCare, the Minnesota Department of Revenue may share copies of my income tax returns with investigators.

I understand this consent is good for six months after my benefits stop.

### Authorization for Release (Sharing) of My Medical Information

I give my consent to the following agencies or individuals to share between them medical information about me only for the limited purposes indicated:

- Health providers including school districts, health plans, insurance agencies, Minnesota Health Care Programs, county advocates, my county or state case workers, and their contractors and subcontractors:
  - To determine who should pay for my health care, and
  - To provide, manage, and coordinate health care services.
- All other agencies or persons as listed on the Notice of Privacy Practices.

This consent applies to medical information about my minor children I applied for on this application. I understand the school district needs a separate consent to share information about my children with private insurance plans. I can stop this consent at any time by asking in writing for it to end. The written notice to stop this consent will not affect information the agency has already given to others. This consent is good while I am enrolled in Minnesota Health Care Programs, up to one year, or longer if the law permits. However, it does not end after one year for records given to consulting providers, records given for payment of my bills, fraud investigations, or quality of care review and studies. An agency or person who gets my information through this consent could give the information to others.

If I do not sign or I end this consent, I cannot enroll or stay enrolled in Minnesota Health Care Programs.

### **Medical Assignment of Benefits**

I give my rights to all medical payments for me and anyone else I apply for to the State of Minnesota. This includes medical payments from all other persons or companies. For MA for Long-Term Care, this includes my right to support from my spouse under Minnesota Statutes, section 256B.14, subdivision 3. This begins as soon as health care coverage starts.

I agree to help the state to get paid back for medical expenses that should have been paid by others. I may not have to help the state if I have a good reason for not doing so and the state approves the reason.

If I have Medicare Part B, Medicare can pay my health providers for the care I get while I am on a Minnesota Health Care Program.

### By signing below:

- I agree that I have reviewed and understand my options for choosing the health care program I want to apply for.
- I agree that I have read and understand the Notice of Privacy Practices and the list of my responsibilities in that Notice.
- I agree that I have read and understand the Rights and Responsibilities section including Following the rules, Changes and Liens and Estate Claims.
- I agree and understand that my information will be released to the parties listed in the Notice of Privacy Practices in order to verify eligibility for Minnesota Health Care Programs.
- I agree and understand that my information will be shared for fraud investigations and audits as stated in the Authorization to Share Information for Fraud Investigations and Audits section.
- I agree to assign my medical benefits as stated in the Medical Assignment of Benefits.
- I agree to the release of my Minnesota Health Care Programs health records to the parties listed in the Authorization for Release (Sharing) of My Medical Information section.
- I declare that, under penalty of perjury, all parts of this application and any updates to information on this application I give during the year are true and correct statements, to the best of my knowledge. I understand what happens to people convicted of perjury (not telling the truth). They may be sentenced to prison for up to five years, a fine up to \$10,000, or both.

You must sign this application even if you are authorizing someone to act on your behalf.

If an applicant is unable to sign, provide copies of legal documents of conservatorship or power of attorney.

YOUR SIGNATURE	DATE
SIGNATURE OF AUTHORIZED REPRESENTATIVE	DATE

Did you remember to:	
☐ Sign and date this form?	
Attach the proofs you have? See page A for required proofs.	
Mail or take this form to your county or MinnesotaCare state office in St. Paul? Do this right away even if you do not have all your proofs ready. See pages B and C at the back of this form for the address.	

### **Required Proofs**

### Send one of the listed proofs for everyone applying who is:

### An immigrant

Alien identification card (green card, I-551, I-94), visa, passport, or documentation from Immigration Services

### Send these listed proofs for everyone who is:

#### An American Indian

A document issued by an American Indian/Alaska Native tribe such as an enrollment or membership card, document from Indian Health Services (IHS) showing the person may get IHS services as an American Indian, or a document from the Bureau of Indian Affairs (BIA) that says the person is an American Indian.

### Pregnant

Statement from a doctor, midwife, nurse, nurse practitioner or doctor's assistant that includes the date you became pregnant, number you are expecting to deliver if more than one, and the date you expect to give birth.

### Working

Pay stubs from the last 30 days and from each month prior to the last 30 days for which you want coverage or a written statement of earnings from your employer if you do not have pay stubs.

### Self-employed

Most recent income tax returns and all related schedules or business records if taxes are not filed.

■ **Getting other income** (Includes any income or payments from sources other than work.)

A statement from the person or company that sends the income, copy of checks, award letter, student financial aid award letter, tax forms, court order, or other documents from the last 30 days.

### Send these listed proofs for everyone who is 21 or older:

### Bank accounts

Recent bank statements or written statement from bank showing current balance or value of accounts.

■ Other assets (Includes stocks, bonds, retirement accounts, annuities, trusts, property agreements, etc.)

Copies of bonds, annuities, trusts, stock ownership statements or other documents showing value of assets. Include documents showing current loan balance owed against the asset.

Send copies of proofs. Do not send original documents.

### **Agency Addresses**

(Effective Date: March 2013)

**Aitkin County** 

204 First Street NW Aitkin, MN 56431-1291 218-927-7200/800-328-3744 Fax: 218-927-7210

. . .

**Anoka County** 

2100 Third Avenue Anoka, MN 55303-5047 763-422-7200 Fax: 763-712-2318

**Becker County** 

712 Minnesota Avenue Detroit Lakes, MN 56501 218-847-5628 Fax: 218-847-6738

**Beltrami County** 

616 America Ave NW, Suite 270 Bemidji, MN 56601-3802 218-333-8300 Fax: 218-333-4150

**Benton County** 

531 Dewey Street Foley, MN 56329-0740 320-968-5087/800-530-6254 Fax: 320-968-5330

**Big Stone County** 

340 2<sup>nd</sup> Street NW Ortonville, MN 56278-1413 320-839-2555 Fax: 320-839-3966

**Blue Earth County** 

410 S 5th Street Mankato, MN 56002-3526 507-304-4335 Fax: 507-304-4336

**Brown County** 

1117 Center Street New Ulm, MN 56073-0788 507-354-8246/800-450-8246 Fax: 507-359-6542

**Carlton County** 

14 N. 11th Street Cloquet, MN 55720-1610 218-879-4583/800-642-9082 Fax: 218-878-2500

**Carver County** 

602 East Fourth Street Chaska, MN 55318-2102 952-361-1600 Fax: 952-361-1660

**Cass County** 

400 Michigan Avenue W Walker, MN 56484-0519 218-547-1340 Fax: 218-547-1448

Chippewa County

719 N Seventh Street, Suite 200 Montevideo, MN 56265-1397 320-269-6401/877-450-6401 Fax: 320-269-6405 **Chisago County** 

313 North Main Street, Rm 239 Center City, MN 55012-9665 651-213-5640/888-234-1246 Fax: 651-213-5685

**Clay County** 

715 North 11th Street, Suite 102 Moorhead, MN 56560-2095 218-299-5200/800-757-3880 Fax: 218-299-7106

**Clearwater County** 

216 Park Avenue NW Bagley, MN 56621-0682 218-694-6164/800-245-6064 Fax: 218-694-3535

**Cook County** 

411 West Second Street Grand Marais, MN 55604-2307 218-387-3620 Fax: 218-387-3020

**Cottonwood County** 

11 Fourth Street Windom, MN 56101-0009 507-831-1891 Fax: 507-831-0126

**Crow Wing County** 

204 Laurel Street, Suite 22 Brainerd, MN 56401-0686 218-824-1250/888-772-8212 Fax: 218-824-1141

**Dakota County** 

1 Mendota Road West, #100 West St. Paul, MN 55118-4773 651-554-5611 Fax: 651-554-5709

**Dodge County** 

22 Sixth Street East – Dept. 401 Mantorville, MN 55955 507-635-6170/888-600-5169 Fax: 507-635-6186

**Douglas County** 

809 Elm Street, Suite 1186 Alexandria, MN 56308 320-762-2302 Fax: 320-762-3833

**Faribault County** 

412 N Nicollet Blue Earth, MN 56013-0217 507-526-3265 Fax: 507-526-2039

Fillmore County

902 Houston Street NW, #1 Preston, MN 55965-1080 507-765-2175 Fax: 507-765-3895

Freeborn County

203 W Clark Street Albert Lea, MN 56007-1246 507-377-5400 Fax: 507-377-5498 **Goodhue County** 

426 West Avenue Red Wing, MN 55066-0031 651-385-3200 Fax: 651-385-3205

**Grant County** 

28 Central S Elbow Lake, MN 56531-1006 218-685-8200/800-291-2827 Fax: 218-685-4978

**Hennepin County** 

330 South 12<sup>th</sup> Street Minneapolis, MN 55404-9760 612-596-1300 Fax: 612-466-9923

**Houston County** 

304 S. Marshall Street, Rm 104 Caledonia, MN 55921-0310 507-725-5811 Fax: 507-725-3990

**Hubbard County** 

205 Court Avenue Park Rapids, MN 56470-1483 218-732-1451/877-450-1451 Fax: 218-732-3231

**Isanti County** 

1700 E Rum River Dr S, Suite A Cambridge, MN 55008-9386 763-689-1711 Fax: 763-689-9877

**Itasca County** 

1209 Second Avenue SE Grand Rapids, MN 55744-3983 218-327-2941/800-422-0312 Fax: 218-327-5548

**Jackson County** 

407 5th Street Jackson, MN 56143-0067 507-847-4000 Fax: 507-847-5616

Kanabec County

905 Forest Avenue East, #150 Mora, MN 55051-1316 320-679-6350 Fax: 320-679-6351

Kandiyohi County

2200 23<sup>rd</sup> Street NE, Suite 1020 Willmar, MN 56201-9423 320-231-7800/877-464-7800 Fax: 320-231-6285

**Kittson County** 

410 South Fifth Street, Suite 100 Hallock, MN 56728 218-843-2689/800-672-8026 Fax: 218-843-2607

**Koochiching County** 

1000 Fifth Street Int'l Falls, MN 56649-2485 218-283-7000/800-950-4630 Fax: 218-283-7013 Lac Qui Parle County

930 First Avenue N Madison, MN 56256-0007 320-598-7594 Fax: 320-598-7597

**Lake County** 

616 Third Avenue Two Harbors, MN 55616-1560 218-834-8400 Fax: 218-834-8412

Lake of the Woods County

206 8th Avenue SE, Suite 200 Baudette, MN 56623-0200 218-634-2642 Fax: 218-634-4520

Le Sueur County

88 South Park Avenue Le Center, MN 56057-1646 507-357-8288 Fax: 507-357-6122

**Lincoln County** 

SWHHS 319 Rebecca Street N Ivanhoe, MN 56142-0044 507-694-1452/800-657-3781 Fax: 507-694-1859

**Lyon County** 

SWHHS 607 West Main Marshall, MN 56258-3099 507-537-6747/800-657-3760 Fax: 507-537-6088

McLeod County

1805 Ford Avenue North, #100 Glencoe, MN 55336 320-864-3144/800-247-1756 Fax: 320-864-5265

Mahnomen County

311 N Main Street Mahnomen, MN 56557-0460 218-935-2568 Fax: 218-935-5459

Marshall County

208 East Colvin Avenue, Suite 14 Warren, MN 56762-1695 218-745-5124/800-642-5444 Fax: 218-745-5260

**Martin County** 

115 West First Street Fairmont, MN 56031-1815 507-238-4757 Fax: 507-238-1574

Meeker County

114 North Holcombe Ave, #180 Litchfield, MN 55355-2273 320-693-5300/877-915-5300 Fax: 320-693-5344 Mille Lacs County

525 Second Street SE Milaca, MN 56353 320-983-8208/888-270-8208 Fax: 320-983-8306

MinnesotaCare State Office

PO Box 64838 St. Paul, MN 55164-0838 651-297-3862/800-657-3672 Fax: 651-282-5100

**Morrison County** 

213 SE First Avenue Little Falls, MN 56345-3196 320-632-2951/800-269-1464 Fax: 320-632-0225

**Mower County** 

1301 18th Avenue NW, Suite A Austin, MN 55912-3317 507-437-9700 Fax: 507-437-9774

**Murray County** 

**SWHHS** 3001 Maple Road, Suite 100 Slayton, MN 56172-1493 507-836-6144/800-657-3811 Fax: 507-836-8841

**Nicollet County** 

108 South Minnesota Ave, #200 St. Peter, MN 56082-2516 507-934-8559/800-247-5044 Fax: 507-931-9562

**Nobles County** 

318 9th Street PO Box 189 Worthington, MN 56187-0189 507-372-2157 Fax: 507-372-5094

**Norman County** 

15 Second Avenue East, Room 108 Ada, MN 56510-1389 218-784-5400 Fax: 218-784-7142

**Olmsted County** 

2117 Campus Drive SE, Suite 100 Rochester, MN 55904-4825 507-328-6600 Fax: 507-328-6339

**Otter Tail County** 

535 Fir Avenue W Fergus Falls, MN 56537-2703 218-998-8230 Fax: 218-998-8270

**Pennington County** 

318 N Knight Avenue Thief River Falls, MN 56701-0340 218-681-2880 Fax: 218-683-7013

**Pine County** 

130 Oriole Street East, Suite 1 Sandstone, MN 55072-5134 320-216-4100/800-450-7263 Fax: 320-216-4101

**Pipestone County** 

**SWHHS** 

1091 North Hiawatha Avenue Pipestone, MN 56164-0157 507-825-6720/888-632-4325 Fax: 507-825-6727

**Polk County** 

612 N Broadway, Room 302 Crookston, MN 56716-1483 218-281-3127/877-281-3127 Fax: 218-281-7347

1424 Central Avenue NE East Grand Forks, MN 56721 218-773-2431 Fax: 218-773-3602

104 N. Kaiser Avenue Fosston, MN 56542 218-435-1585 Fax: 218-435-1552

**Pope County** 

211 East MN Avenue, Suite 200 Glenwood, MN 56334-1628 320-634-5750 Fax: 320-634-0164

**Ramsey County** 

160 East Kellogg Boulevard St. Paul, MN 55101-1494 651-266-4444 Fax: 651-266-3708

**Red Lake County** 

125 Edward Avenue Red Lake Falls, MN 56750-0356 218-253-4131/877-294-0846 Fax: 218-253-2926

**Redwood County** 

**SWHHS** 302 E Third Street Redwood Falls, MN 56283 507-637-4050/888-234-1292 Fax: 507-637-4055

Renville County

105 S 5th Street, Suite 203H Olivia, MN 56277-1301 320-523-2202 Fax: 320-523-3565

Rice County

320 Third Street NW, #2 Faribault, MN 55021-0718 507-332-6115 Fax: 507-332-6247

**Rock County SWHHS** 

2 Roundwind Road Luverne, MN 56156-0715 507-283-5070 Fax: 507-283-5074

Roseau County

208 6th Street SW Roseau, MN 56751-1451 218-463-2411/866-255-2932 Fax: 218-463-3872

St. Louis County

320 West 2<sup>nd</sup> Street, Room 301 Duluth, MN 55802-1495 218-726-2101/800-450-9777 Fax: 218-733-2975

307 1st Street S - PO Box 1148 Virginia, MN 55792-1148 218-749-7137 Fax: 218-749-7123

Or

320 Miners Dr. E Ely, MN 55731-1465 218-365-8220 Fax: 218-365-8217

1814 14th Avenue East Hibbing, MN 55746-1314 218-262-6000 Fax: 218-262-6049

**Scott County For Adults** 

Government Center, Room 300 200 Fourth Avenue West Shakopee, MN 55379-1375 952-445-7751 Fax: 952-496-8551

**Scott County for Families** 

Workforce Center 752 Canterbury Road Shakopee, MN 55379-1375 952-496-8686 Fax: 952-496-8685

**Sherburne County** 

13880 Business Center Drive Elk River, MN 55330-4600 763-765-4000/800-433-5239 Fax: 763-765-4096

**Sibley County** 

111 8th Street Gaylord, MN 55334-0237 507-237-4000 Fax: 507-237-4031

**Stearns County** 

705 Courthouse Square St. Cloud, MN 56302-1107 320-656-6000/800-450-3663 Fax: 320-656-6447

**Steele County** 

630 Florence Avenue Owatonna, MN 55060-0890 507-444-7500 Fax: 507-451-5947

**Stevens County** 

400 Colorado Avenue, Suite 104 Morris, MN 56267 320-208-6600/800-950-4429 Fax: 320-589-3972

**Swift County** 

410 21st Street South Benson, MN 56215-0208 320-843-3160 Fax: 320-843-4582

**Todd County** 

212 Second Avenue South Long Prairie, MN 56347-1640 320-732-4500/888-838-4066 Fax: 320-732-4540

**Traverse County** 

202 8th Street North Wheaton, MN 56296 320-563-8255/800-721-8277 Fax: 320-563-4230

Wabasha County

625 Jefferson Avenue Wabasha, MN 55981-1589 651-565-3351/888-315-8815 Fax: 651-565-3084

Wadena County

124 First Street SE Wadena, MN 56482-1553 218-631-7605/888-662-2737 Fax: 218-631-7616

Waseca County

299 Johnson Avenue SW, Suite 160 Waseca, MN 56093-2498 507-835-0560 Fax: 507-835-0566

**Washington County** 

14949 62<sup>nd</sup> Street North PO Box 30 Stillwater, MN 55082-0030 651-430-6459 Fax: 651-430-6605

Watonwan County

715 Second Avenue S St. James, MN 56081-0031 507-375-3294/888-299-5941 Fax: 507-375-7359

Wilkin County

300 S Fifth Street Breckenridge, MN 56520-0369 218-643-7161 Fax: 218-643-7175

Winona County

202 West Third Street Winona, MN 55987-3146 507-457-6200 Fax: 507-454-9382

Wright County

1004 Commercial Drive Buffalo, MN 55313-1736 763-682-7414/800-362-3667 Fax: 763-682-8920

**Yellow Medicine County** 

930 4<sup>th</sup> Street, #4 Granite Falls, MN 56241-1367 320-564-2211 Fax: 320-564-4165

# Notice of Privacy Practices Minnesota Department of Human Services

(Effective Date: July 1, 2012)

This notice tells how medical and other private information about you may be used and disclosed and how you can get this information. Please review it carefully.

### Why do we ask for this information?

- To tell you apart from other people with the same or similar name
- To decide what you are eligible for
- To help you get medical, mental health, financial or social services and decide if you can pay for some services
- To make reports, do research, do audits, and evaluate our programs
- To investigate reports of people who may lie about the help they need
- To decide about out-of-home care and in-home care for you or your children
- To collect money from other agencies, like insurance companies, if they should pay for your care
- To decide if you or your family need protective services
- To collect money from the state or federal government for help we give you.

# Why do we ask you for your Social Security number?

We need your Social Security number (SSN) to give you medical assistance, some kinds of financial help, or child support enforcement services (42 CFR 435.910 [2006]; Minn. Stat. 256D.03, subd.3(h); Minn. Stat.256L.04, subd. 1a; 45 CFR 205.52 [2001]; 42 USC 666; 45 CFR 303.30 [2001]). We also need your SSN to verify identity and prevent duplication of state and federal benefits. Additionally, your SSN is used to conduct computer data matches with collaborative, nonprofit and private agencies to verify income, resources, or other information that may affect your eligibility and/or benefits.

You do not have to give us the SSN:

- For persons in your home who are not applying for coverage
- If you have religious objections
- If you are not a U.S. citizen and are applying for Emergency Medical Assistance only
- If you are from another country, in the U.S. on a temporary basis and do not have permission from the U.S. Citizenship and Immigration Services (USCIS) to live in the U.S. permanently
- If you are living in the U.S. without the knowledge or approval of the USCIS.

# Do you have to answer the questions we ask?

You do not have to give us your personal information. Without the information, we may not be able to help you. If you give us wrong information on purpose, you can be investigated and charged with fraud.

### With whom may we share information?

We will only share information about you as needed and as allowed or required by law. We may share your information with the following agencies or persons who need the information to do their jobs:

- Employees or volunteers with other state, county, local, federal, collaborative, nonprofit and private agencies
- Researchers, auditors, investigators, and others who do quality of care reviews and studies or commence prosecutions or legal actions related to managing the human services programs.
- Court officials, county attorney, attorney general, other law enforcement officials, child support officials, and child protection and fraud investigators
- Human services offices, including child support enforcement offices
- Governmental agencies in other states administering public benefits programs
- Health care providers, including mental health agencies and drug and alcohol treatment facilities
- Health care insurers, health care agencies, managed care organizations and others who pay for your care
- Guardians, conservators or persons with power of attorney
- Coroners and medical investigators if you die and they investigate your death
- Credit bureaus, creditors or collection agencies if you do not pay fees you owe to us for services
- Anyone else to whom the law says we must or can give the information.

We may disclose your health information to a record locator service. This can help health care providers find health plans and other health care providers that have health information about you. The health care provider can then get that information to help make better decisions about your treatment. If you prefer not to be included in the record locator service, you may "opt out" by contacting the Community Health Information Collaborative (CHIC) service desk at 877-411-CHIC (toll free), 218-625-5515 (voice), 218-625-5518 (fax).

# What are your rights regarding the information we have about you?

- You and people you have given permission to may see and copy medical or other private information we have about you. You may have to pay for the copies.
- You may question if the information we have about you is correct. Send your concerns in writing. Tell us why the information is wrong or not complete. Send your own explanation of the information you do not agree with. We will attach your explanation any time information is shared with another agency.
- You have the right to ask us in writing to share health information with you in a certain way or in a certain place. For example, you may ask us to send health information to your work address instead of your home address. If we find that your request is reasonable, we will grant it.
- You have the right to ask us to limit or restrict the way that we use or disclose your information, but we are not required to agree to this request.
- You have the right to get a record of some of the people or organizations with whom we have shared your information. This record was started on April 14, 2003. You must ask for a copy of this record in writing to our Privacy Official.
- If you do not understand the information, ask your worker to explain it to you. You can ask the Minnesota Department of Human Services for another copy of this notice.

### What are our responsibilities?

- We must protect the privacy of your medical and other private information according to the terms of this notice.
- We may not use your information for reasons other than the reasons listed on this form or share your information with individuals and agencies other than those listed on this form unless you tell us in writing that we can.
- We must follow the terms of this notice, but we may change our privacy policy because privacy laws change. We will put changes to our privacy rules on our website at: http://edocs.dhs.state.mn.us/lfserver/Public/DHS-3979-ENG

### What privacy rights do children have?

If you are under 18, when parental consent for medical treatment is not required, information will not be shown to parents unless the health care provider believes not sharing the information would risk your health. Parents may see other information about you and let others see this information, unless you have asked that this information not be shared with your parents. You must ask for this in writing and say what information you do not want to share and why. If the agency agrees that sharing the information is not in your best interest, the information will not be shared with your parents. If the agency does not agree, the information may be shared with your parents if they ask for it.

# What if you believe your privacy rights have been violated?

You may complain if you believe your privacy rights have been violated. You cannot be denied service or treated badly because you have made a complaint. If you believe that your medical

privacy was violated by your doctor or clinic, a health insurer, a health plan, or a pharmacy, you may send a written complaint either to the county agency, the organization or to the federal civil rights office at:

■ U.S. Department of Health and Human Services Office for Civil Rights, Region V 233 N. Michigan Avenue, Suite 240 Chicago, IL 60601 312-886-2359 (Voice) or toll free 800-368-1019 or 866-282-0659 312-353-5693 (TTY) 312-886-1807 (Fax)

If you think that the Minnesota Department of Human Services has violated your privacy rights, you may send a written complaint to the U.S. Department of Health and Human Services at the address above or to:

 Minnesota Department of Human Services Attn: Privacy Official PO Box 64998 St. Paul, MN 55164-0998

## **Rights and Responsibilities**

### **Immigration**

Immigration information you give to us is private. We use it to see if you can get coverage. We only share it when the law allows it or requires it. In most cases, applying will not affect your immigration status unless you are applying for payment of long term care services.

You do not have to give us your immigration information if you are:

- Applying for emergency medical care only.
- Helping someone else apply.
- Living in the United States without the knowledge or approval of the United States Citizenship and Immigration Services (USCIS) and are pregnant.
- Not applying for yourself.

### You Have the Right to Fair Treatment

We cannot treat you different because of your race, color, national origin, sex, sexual orientation, age, creed, religion, political beliefs, disability or status with regard to public assistance. If you feel the state or local agency did not treat you fairly, you can file a complaint with any of the following places:

- Minnesota Department of Human Services Equal Opportunity and Access PO Box 64997 St. Paul, MN 55164-0997
- Minnesota Department of Human Rights Freeman Building
   625 Robert St. N.
   St. Paul, MN 55155
- U.S. Department of Health and Human Services Office for Civil Rights, Region V
   233 N. Michigan Avenue, Suite 240 Chicago, IL 60601

### You Have the Right to Ask for a Hearing

If you feel your benefits are wrong or your application has not been processed correctly, you may ask for a fair hearing. You can ask for a hearing by telling your worker or by writing to:

 Minnesota Department of Human Services Appeals and Regulations PO Box 64941
 St. Paul, MN 55164-0941

### Following the rules

People who are enrolled in Minnesota Health Care Programs must follow the rules listed below:

- Do not give false information or hide information to get or continue to get coverage.
- Do not trade or sell your membership cards.
- Do not help others get medical services that you know they should not get.
- Do not use someone else's membership card for yourself or other household members.

If you break the rules you may not be able to keep your coverage. Some adults without children who get their coverage through MinnesotaCare and break the rules, may have their coverage stop for one year the first time; for two years the second time; and forever after the third time. You can also be prosecuted for fraud if you break the rules. Additional fines and penalties may apply.

### **Child Support**

If you are applying for yourself and your children and you do not live with the other parent, the law says you may have to give information to child support staff. This includes helping the state prove who the father of your children is and getting the other parent to help pay the children's medical expenses. Your children will still get coverage if you do not help child support, but you may not get coverage unless you are pregnant.

If you are afraid the other parent may cause harm to you or your child, you can give proof to support your fears. We will review your proof and tell you if you still need to give information about the other parent.

### **Reviews**

The state or federal office may look at your case. They will review the information you gave us and check to make sure we did your case correctly. They will let you know if they need to ask you questions. If you do not answer their questions, your coverage may stop.

### **Other Health Care**

You and your household members may need to accept and keep a health insurance policy. This includes Medicare. If you do not give us information about your policy, you may not get coverage.

### **Liens and Estate Claims**

The state or county may try to recover the cost of medical services paid by Medical Assistance (MA) or General Assistance Medical Care (GAMC). The state may file a claim against your estate, against the estate of your surviving spouse or file a lien against your ownership interest in real property if you received:

- GAMC at any age.
- MA when you were over age 55.
- MA at any age if you lived in a long term care facility for six months or more.

Liens can be filed against:

- Your life estate interest in real property.
- Real property you own by yourself.
- Real property you own with someone else. If you own property with another person, the lien is only against your share.

You should talk to your lawyer or advisor if you have questions.

### Changes

You must report changes to your worker within 10 days of the change happening. If you do not report changes, you may have to pay money back to the State for what we paid if you were not eligible.

If you are not sure if you should report a change, call your worker and explain what is happening. Examples of changes you need to report include:

#### Income:

- Starting a new job, changing jobs or stopping a job.
- Starting to get or changes in the amount of other income you get such as Social Security, other retirement income, child support, unemployment or workers' compensation.

#### When you:

- Sell your home.
- Move to a new address.
- Get an inheritance or a settlement.
- Transfer or give away assets or income.

### When someone in your household:

- Starts to get health insurance or Medicare.
- Becomes pregnant or has a baby.
- Moves in or out of your home.
- Dies, gets married or gets a divorce.
- Becomes disabled.
- Starts or stops school.